Where’s The Bus Parent App

• Where'sTheBus is a resourceful application intended to provide families with timely information about the location of each student’s bus, including when it is expected to arrive at the designated stop.

• Where’sTheBus displays the real-time minutes and miles of where the bus is located in proximity to the household’s bus stop assignment.

• The application is updated every 15 seconds providing precise GPS location.

• Any member of the bus-riding household can access this information from any Internet connected device using the account information created by the Parent and/or Guardian.

• Student Transportation anticipated launch announcement: November 12, 2019

• Why utilize this feature? Volusia County Schools Student Transportation Team is committed to providing families with the best customer service.
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- **Arrival Status:** Estimated time of arrival (ETA) is displayed when bus arrival time can be predicted. When a prediction is unavailable (“no eta”), use the bus location and distance from your stop.

- **Last Message:** “Current” is displayed when bus data has been received in the last minute. If updates are not received, the bus is likely stopped at a school or layover or inactive (no messages in the last 15 minutes).

- **Your House:** Represented by home icon.

- **Your School:** Represented by school icon.

- **Your Bus Stop:** represented by stop sign icon.

- **10-minute Marker:** Location when the bus is 10 minutes away.

- **Bus Location & Distance:** Represented by bus icon and distance.

- **Future potential:** The developer is seeking to add the functionality of displaying when a student signed on/off the bus, morning and afternoon.
Time Sequenced Where'sTheBus Parent App Screenshots
Where’s The Bus Parent App

Wouldn’t it be great if you could learn the exact location of your student’s bus, and what time it will arrive at the assigned bus stop?! 😊

Below are some key benefits of utilizing the application:

- Eliminate morning stress of rushing to the bus stop and fear of missing the bus.
- Eliminate the afternoon stress of rushing to meet your student at the bus stop, most specifically on those easily forgotten early release days.
- Know precisely when your student’s bus will arrive at the bus stop.
- Have the convenience of accessing the bus arrival time immediately using your smartphone, tablet, computer, etc.
- Reduce phone and/or email volume to schools or transportation offices inquiring the location of a bus or if the bus has already serviced the bus stop.
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• **How do I sign up for this service?**
  - Refer to the instructions provided on Volusia County Schools>Student Transportation page.

• **What security measures are in place?**
  - All communications between your web browser and the site is encrypted and secure.
  - Parents/Guardians are permitted to create an account only if they can validate their student’s birth date and student ID # when prompted. If the information entered does not match the information entered in the student’s record, the parent/guardian will not be able to create an account.
  - Authorization approval will be granted once the validation has occurred.

• **How does it work?**
  - WheresTheBus uses global positioning system (GPS) technology to locate and track your student’s school bus. It is powered by software from TripSpark Education.

• **How much does this application cost?**
  - WheresTheBus is available at no cost to families. One account can be created per household.

• **Do I need separate accounts for each of my children?**
  - No. Each student can be enrolled under one account and viewed on the app by toggling the students.