

ADVENTHEALTH

Healthy Futures Program



OVERVIEW

CHRONIC ABSENTEEISM

- Affects 11,000 students annually
- Results in decreased likelihood of success in higher grades
- Affects high school graduation success

CHRONIC ABSENTEEISM MODEL

- Telemedicine (eCare) available at the 36 schools with the highest rate of chronic absenteeism
- Health fund to assist students who cannot afford the cost of care
- Chronic disease education

WHAT IS ECARE?

eCare is a convenient option for a **FACE-TO-FACE VIDEO APPOINTMENT** with a board-certified physician or nurse practitioner through your smartphone or tablet.

- Receive diagnosis, treatment, follow up, and prescriptions for minor ailments
- On demand and available 24/7
- Live, secure video
- No appointment necessary
- Scheduling options available
- \$49 per visit*

ECARE SCHOOLS

Elementary Schools:

Blue Lake Elementary
Discovery Elementary
Friendship Elementary
Indian River Elementary
McInnis Elementary
Osteen Elementary
Pride Elementary
Spruce Creek Elementary
Volusia Pines Elementary

Champion Elementary
Edgewater Public
Holly Hill K-8
Longstreet Elementary
Orange City Elementary
Palm Terrace Elementary
South Daytona Elementary
Sugar Mill Elementary
Westside Elementary

Deltona Lakes Elementary
Enterprise Elementary
Horizon Elementary
Manatee Cove Elementary
Osceola Elementary
Pierson Elementary
Spirit Elementary
Turie T. Elementary

Middle & High Schools:

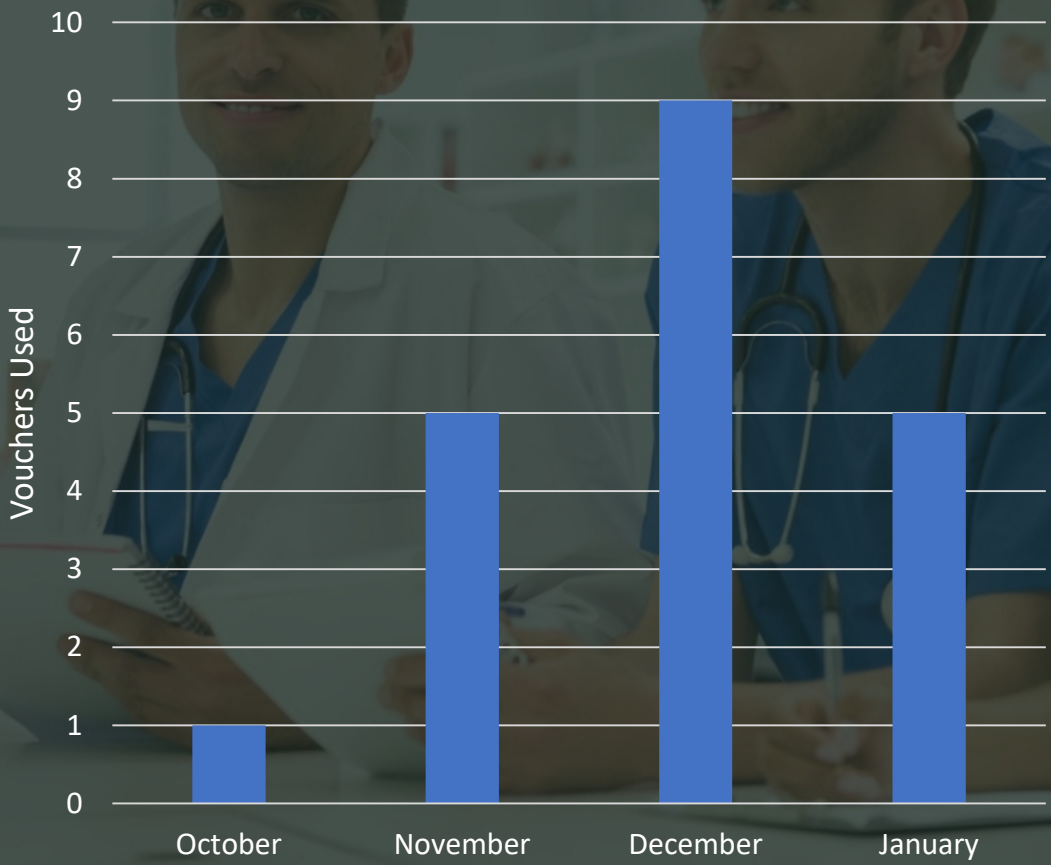
Creekside Middle
Galaxy Middle
Pine Ridge High

DeLand Middle
Heritage Middle
Starke Elementary

Deltona Middle
Ormond Beach Middle
Taylor Middle / High

UTILIZATION

20 Vouchers Used



6 minutes

Average Wait Time



4 minutes

Average Visit Duration



4.9/5

Provider Rating
Overall Experience
Willingness to Recommend

That was great!

What an awesome service that Volusia County Schools and advent has partnered together to provide.

CHRONIC ABSENTEEISM UPDATE

- **Chronic absenteeism** is defined as missing 10 percent of school days for any reason, whether excused or unexcused absences, including out-of-school suspensions.
- School Social Workers were trained starting in August 2018 and have worked with school clinic staff and attendance clerks
- Every school was provided with a **Tiers of Attendance Intervention** and **Every Student Every Day Chronic Absenteeism Toolkit**
 - Manage and monitor data
 - Engage students and parents
 - Recognize good and improved attendance
 - Provide personalized outreach
 - Remove barriers to attendance



CHRONIC ABSENTEEISM UPDATE

Volusia Data Points for 2018-19

Grade Level	# Students Enrolled	# Students Chronically Absent	% Students Chronically Absent	# Students Chronically Absent per 100
Elementary	27,941	4,195	15.0%	15
Middle	13,750	2,029	14.8%	15
High	18,136	2,181	12.0%	12
Alternative Education	202	106	52.5%	52
Charter Schools	2,344	354	15.1%	15
Totals	62,373	8,865	14.2%	14



CHRONIC ABSENTEEISM UPDATE



Designated eCare Schools

Chronic Absenteeism Rates

August 2019 –
March 3, 2020

School Name	# Enrolled	# Students Chronically Absent	% Population Chronically Absent
Heritage Middle	1066	125	11.7%
Creekside Middle	1202	155	12.9%
Galaxy Middle	382	54	14.1%
Spirit Elementary	645	97	15.0%
Volusia Pines Elementary	563	88	15.6%
McInnis, Louise S. Elementary	382	63	16.5%
Spruce Creek Elementary	861	144	16.7%
Deland Middle	1151	194	16.9%
Deltona Middle	1182	201	17.0%
Edgewater Public	517	91	17.6%
Pierson Elementary	520	96	18.5%
Pride Elementary	617	116	18.8%
Orange City Elementary	575	110	19.1%
Horizon Elementary	812	156	19.2%
South Daytona Elementary	828	160	19.3%
Sugar Mill Elementary	667	130	19.5%
Manatee Cove Elementary	724	143	19.8%
Osteen Elementary	495	98	19.8%
Read-Pattillo Elementary	404	80	19.8%
Friendship Elementary	447	89	19.9%
Longstreet, R.J. Elementary	389	78	20.1%
Osceola Elementary	391	79	20.2%

School Name	# Enrolled	# Students Chronically Absent	% Population Chronically Absent
Ormond Beach Middle	1067	218	20.4%
Enterprise Elementary	578	121	20.9%
Deltona Lakes Elementary	780	164	21.0%
Indian River Elementary	632	135	21.4%
Taylor Middle-High	1099	240	21.8%
Champion Elementary	592	132	22.3%
Pine Ridge High	1689	377	22.3%
Discovery Elementary	567	127	22.4%
Blue Lake Elementary	534	125	23.4%
Turie T. Small Elementary	477	112	23.5%
Starke, Edith I. Elementary	417	100	24.0%
Holly Hill School	1124	291	25.9%
Palm Terrace Elementary	609	159	26.1%
Westside Elementary	588	156	26.5%
TOTALS	3215	818	25.4%

CLINIC SUPERVISORS & CLINIC STAFF

- Clinic Supervisors & Clinic Staff
 - Trained in August 2018
 - On-going school visits for support
- Telemedicine Criteria
 - Conditions appropriate for eCare
- Challenges
 - Language barriers
 - Technology (iPads / wireless printers)
 - Physician follow-up

DRIVING ENGAGEMENT

- Keeping eCare top of mind for clinic and administrative staff
 - eCare shirts
- Patient testimonials
- eCare video/education
- ConnectEd
- Social Media
- VCS Website & School Website Info

QUESTIONS

Let us know if you have more questions about eCare or any of the Healthy Futures Partnership!

For more information, please contact:

Kelly Amy – klamy@volusia.k12.fl.us

Debbie Fisher – dhfisher@volusia.k12.fl.us

Dianne Martin-Morgan – dmartin@volusia.k12.fl.us

Anna Donaldson – anna.donaldson@AdventHealth.com

Erik Nason – erik.nason@AdventHealth.com