



## **Access/Referral Process**

### **1.) Referral submitted via:**

- a) E-mail: [referrals@chrysalishealth.com](mailto:referrals@chrysalishealth.com)
- b) Fax: (954) 587-0080
- c) Website: [www.chrysalishealth.com](http://www.chrysalishealth.com)
- d) Call: 1-888-587-0335

### **2.) Referral Received by In-take Department:**

- a) Referral Specialist contacts client/guardian within 48 hours and schedules an assessment/screening within 7 days
- b) Assessor/Screeners submits treatment recommendation within 24 hours of appointment
- c) Case is assigned to a therapist/targeted case manager
- d) Therapist/TCM contacts client within 24hrs & schedules first appointment within 5 days

### **3.) For inquiries regarding referrals contact:**

- a) Vanessa Bonilla – [vanessa.bonilla@chrysalishealth.com](mailto:vanessa.bonilla@chrysalishealth.com)

**\*\*\*Appointments available at patient's location of choice (i.e., school, home, virtual)\*\*\***